



Appendix 1 – Information required during the referral to Retrieve

You	Referring clinician's name
	Location (the hospital you are calling from and the exact location of the patient within it – please be prepared for Retrieve to ask for directions if the location is unusual)
	Contact number (ideally telephone nearest patient or mobile phone number of referring clinician)
	Your grade and specialty
Type of transfer	Escalation to specialist care (please tell us if you believe the referral to be time critical)
	Repatriation
	Capacity
Patient demographics	Name
	Gender
	Date of birth
	Address
	NHS number
	Weight (approximate if not known – this is to ensure we use the correct trolley)
Receiving hospital	Receiving hospital and destination within it (e.g. ED, theatres, ICU, etc)
	Accepting specialty
	Accepting consultant name
	Contact number for receiving destination
Patient history and current status	Succinct history
	Key observations including HR, BP, RR, SpO ₂ , temperature, GCS
	Relevant interventions
	Oxygen requirements and ventilator settings (if applicable)
	Drugs and infusions administered
For transfers Retrieve cannot meet	Number of medical escorts (ensure they are of appropriate grade, experience and specialty)
	Are you using your critical care transfer trolley?
	When will the patient be ready to move?